CHRISPHINE KARIUKI NJOROGE

IT PROFESSIONAL

CONTACT

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LINKS

LinkedIn
GitHub

EDUCATION

LAIKIPIA UNIVERSITY • AUGUST 2019 - DECEMBER 2023

Bachelor of Science in Information and Communication Technology

Attained Second Class Honors Upper Division

KIJABE BOYS' HIGH SCHOOL

KCSE 2018

Attained B-

KEY SKILLS

✓ Customer engagement & service delivery ✓ Basic Computer Installation and Configuration ✓ Database Administration ✓ Microsoft office pack ✓ Windows, and Linux based Operating Systems ✓ MySQL, PHP and JavaScript ✓ WordPress and Development ✓ Python ✓ Digital Marketing using Social Media tools ✓ Adobe Photoshop ✓ Java ✓ Laravel ✓ Angular ✓ Spring boot Framework ✓ Bootstrap Design

PROFILE

Result-oriented IT professional skilled in implementing technology solutions, supporting ICT infrastructure, and enhancing user experience. Demonstrated ability to work collaboratively in team settings and communicate effectively with stakeholders. Passionate about leveraging technology to improve educational outcomes and operational efficiency. Seeking to contribute my expertise and drive innovation in the technological field.

WORK EXPERIENCE

IT Assistant
REAL IPM LIMITED KENYA • **APRIL 2025 -** TO DATE
Kichozi Farm, Gatanga, Muranga County

- Coordinated repair and replacement of faulty hardware.
- Installed, updated, and configured software and operating systems.
- Diagnosed and resolved system, printer, and connectivity issues efficiently.
- Provided first-line technical support to users across the organization (hardware, software, networking).
- Assisted in maintaining local area networks (LANs) and internet connectivity.
- Implemented basic IT security measures, including antivirus updates, firewall rules, and patch management.
- Maintained an updated inventory of IT assets and ensured proper tagging, tracking, and documentation.
- Performed routine maintenance on computer systems, servers, and peripherals to ensure optimal performance.
- Supported regular backup processes and participated in disaster recovery testing.
- Ensured critical data was backed up and recoverable.

DIGITAL LITERACY PROGRAM ICT INTERN
MINISTRY OF EDUCATION, KENYA • MAY 2024 - MARCH 2025

State Department of Basic Education – THIKA EAST SUB COUNTY

- Supported e-learning initiatives and content development aligned with curriculum requirements.
- Trained primary school teachers on the effective use of digital literacy devices.

- Assisted in the implementation of the Digital Learning Programme, driving innovation for enhanced digital learning.
- Promoted safe, secure, and ethical technology use in educational settings.
- Helped integrate ICT into teaching, learning, and assessment processes.
- Aided in the development of key school policies and procedures.
- Provided first-line support and maintenance for ICT services within schools.

ICT ATTACHÉ • APRIL 2023 – AUG 2023
ICT Authority of Kenya, Garissa County

Ministry of ICT and Digital Economy, Kenya

- Managed Cisco and Huawei switches and TP-Link routers for LAN and WLAN.
- Configured 30 AP4050DN Access Points. Provided tech support, assisted in software setup, data tasks, and ICT projects.
- Conducted training. Aided hardware maintenance and ensured security.
- Termination of LAN links. CCTV setup, structured cabling, VLANs, and IP subnets.